



ATHKL AGREEMENT FORM PABX SYSTEM INSTALLATION AND RENTAL

Name of Customer _____ Location: _____

Date Service required: _____ PABX Type: _____

Below are the conditions and agreements on Installation & Renting ATHKL PABX system, please read it carefully before you sign this form.

Installation:

New PABX System:

- 1) The customer agrees to pay installation and the connection to ATHKL network the fee of **\$460.00**. (An Installment payment is acceptable). These also cover materials and apply to new customers ONLY.
- 2) If the customers require the installation after hours they would pay the cost of labour. (Refer the after hour work agreement form)
- 3) ATHKL and the customer agree that any work requested by the customer which differ from the original setting and configurations of the PABX system, will be performed by ATHKL but will be charged to the customer's account. This includes expansions and configurations such as

Configurations & Task	Cost
a. Switchboard line/Trunk lines (add more lines or recover existing lines), charges per line	\$25
b. Change extension location to new location (charge per extension) –Transfer Extension	\$50
c. Add new extensions to the system (charge per extension) – New Extension Installation	\$50
d. Recover old extension (charge per extension)- Recover Extension	\$25
e. Change extensions settings to new settings (e.g. extra features, programming and etc)	\$30
f. Change PABX setting to a new requirement (e.g. new numbering plan, new mode assignments)	\$50
g. Move the PABX system to a new location (within the same building) plus if more cost	\$250
h. Move the PABX system to another building –plus if more cost	\$300
i. Add more feature to current PABX system (rental will vary accordingly)	\$50
j. Replace telephone set (ext) due to damage caused by customers (cost depend on extension type)	\$30-\$450

- 4) The customer agrees to pay ATHKL a sum of **\$150** as a security deposit. ATHKL agrees that the deposit made is fully refundable to the customer at the time the exchange lines connected to the switchboard are disconnected at the customer's request, and on the condition that the customer has no outstanding accounts owing to ATHKL. If there are outstanding accounts owing to ATHKL, ATHKL will apply all or part of the deposit to clearing the account(s). Any remaining balance will be refunded to the customer.
- 5) ATHKL agrees to procure, install and maintain the equipment rented in good standard and to prepare the equipment for commissioning on the recommended date.
- 6) ATHKL agrees that the customer is accountable to meet or pay in full any damage to the system during rental period.



RECOVERY OF ATHKL PABX:

ATHKL will recover all PABX equipments plus all the connection and phones which are in connected to the PABX System. ATHKL own the equipment with the materials installed unless a clear full payments was made between ATHKL and the Customer.

RENTAL

PABX SYSTEM:

- 1) This agreement is for renting ATHKL PABX system for a period of FIVE (5) years effective from the date of the completion of installation of the PABX System.
- 2) The customer agrees to pay ATHKL the amount according to the type of equipment they rent along with the Switchboard lines (trunk line) and other charges shown in this form on a monthly basis.
- 3) The customer agrees that if, for whatever reason, the customer withdraws from this agreement before FIVE (5) completed years from the date specified above, ATHKL may at its option recover any rental fees which would have been payable had the agreement been in place for the full FIVE years.
- 4) If the customer needs to recover the PABX before the FIVE years agreement, ATHKL will recover all of the installation materials which are set for the operation of the PABX, such as phones, wirings and connectors.
- 5) ATHKL agrees to maintain the PABX system to the standard, at no additional charge to the customer for a period of FIVE years from the date specified in (1) except overtime.
- 6) The customer agrees that where a demand for payment of the amount referred to in this agreement is not paid within fourteen days of the demand, ATHKL will proceed to legal action for payment of dues from the customer.
- 7) ATHKL agrees to pay to the customer the amount equal to one months rental, as specified in (4) if the installation is not completed and the PABX system is not handed over to the customer within 28days from the date agreed to in (1) and thereafter pay the equivalent of one months rental for each completed additional 28 days of delay before commissioning and handover of the PABX system, with the exception where the delay caused are beyond ATHKL control.
- 8) ATHKL standard rental charges are as stated below , however these **Rental Charges** will vary according to the customer's requirement.



RENTAL Charges:

	<u>IP-PBX Matrix:</u>	Monthly Rental
1	NAVAN CNX208 3G2	\$ 95.24
	Includes:	
	(a) Trunk Card (2 SIM ports)	
	(b) 6 analogue extension	
	(c) 8 IP/wireless extension	
2	Auto VOICE MAIL license (if needed)	\$19.93
3	IP 8 Extension License (if needed)	\$19.93
5.	Analog phone per extension per month	\$2.25
6.	IP Phone per extension per month	\$10.13 <u>\$147.48 (min)/month</u>

	<u>IP-PBX Matrix Eternity:</u>	Monthly Rental
1	Eternity PE6SP Unit	\$ 28.90
2	Trunk Card (per 4 SIM ports) min	\$ 40.98
3	Extensions:	
	(a) Analog per 8 users minim	\$8.98
	(b) IP Extension per 8 users	\$5.23
4	Auto VOICE MAIL license (if needed)	\$41.47
5	Hospitality features license (if needed)	\$16.59
6	Analog phone per extension per month	\$2.25
7	IP Phone per extension per month	\$10.13 <u>\$154.53 (min)/month</u>

NB: Power Support - UPS will pay full amount since no warranty

ATHKL PABX SERVICES REQUEST FORM

Type of IP-PBX: (i) NAVAN (ii) Eternity

No of TRUNK LINES required:

No of Executive-IP extensions required:

No of ANALOGUE extensions required:

No of IP/SIP extension required:

(Other Services required - please tick)

1. Auto Attendant:

2. Voice Mail:

3. Call Accounting:
Call Details Record

Call Traces ONLY

